

Cut the cord with an all-in-one communication solution



Connect your business to the world

Easily connect Microsoft Teams and make voice calls to anywhere in the world with Teams with Voice Breakout. This single application completely replaces a traditional phone system with a rich and user-friendly communication experience.

Free your business from landlines and ensure that your workforce can be reached at anytime, anywhere

Microsoft 365 Business Voice powered by iConnect is a modern cloud-based telephony solution in Microsoft Teams.

Together, they deliver an all-in-one communication solution that delivers the same results as a traditional PBX (MS Teams) connected to a traditional phone line (iConnect Voice Breakout), without requiring telephony lines because the entire solution is hosted in cloud.

iConnect's Teams Voice Bundle is a **hassle free** Voice over Internet Protocol (VoIP) that covers any type of calls a business's workforce may need to make, including local, national, and cellular destinations in South Africa.

Choose a new number or port your existing geographic numbers across to iConnect. International Call routing is available on special request at applicable rates.

7 Reasons to Choose Microsoft 365 Business Voice powered by iConnect

2. The Future of Collaboration

Traditional collaboration is typically made up of face-to-face meetings, conversation via telephone, or email correspondence and multiple file attachments. With Microsoft Teams, employees can seamlessly switch between multiple communication methods such as video conference calling, instant messaging, real-time document collaboration, and file sharing, individually or altogether as needed—all within a single window.

04. Connect Anywhere

Teams Direct Routing can route calls over any connectivity medium, such as the iConnect Fibre network or a best-effort medium like ADSL or LTE. All you need is a stable and reliable internet connection. It works with geographic and non-geographic numbers and can carry multiple calls without the need for multiple physical lines.

06. Everything in one place

Simplify infrastructure management by combining your data and voice traffic onto a single carrier/service provider. Teams is more than a simple chat hub. The platform is integrated with Office 365, giving users easy access to Office productivity apps such as Excel and Word, as well as cloud storage and syncing solutions like SharePoint, Power BI, and Delve.

Microsoft recently announced that Skype for Business will merge entirely into Microsoft Teams. Bringing together different tools into all-purpose, omnichannel collaboration hubs. This will allow employees to switch seamlessly between video chat, instant messaging, email, and document collaboration.

01. Enhanced Communication Capabilities

By introducing telephony to Teams, your business' communication capabilities and continuity will be dramatically enhanced with unparalleled functionality over fixed-line and traditional GSM mobile telephony.

03. Cost Optimisation

Teams Direct Routing is more cost-effective than traditional fixed-line and mobile telephony options, while also offering the efficiencies of using a converged network. The bundled minutes allows for fixed predictable monthly call costs.

05. Scalability

Scalability has never been easier. With just a few simple steps you are able to scale your voice services in accordance to your business growth.

07. Rapid Deployment

Start making and receiving calls in just a couple of days. Gone are the long and often frustrating lead times to install a business voice solution. With the iConnect MS Teams bundle it has never been quicker and easier to connect your MS Teams application to the Public Switched Telephone Network.

CONTACT US

Turn your business into a collaboration hub and connect your workforce to the world. Get in touch and find out how First Distribution can transform your business and boost your bottom line.

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